MetaStor

metasource

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What is MetaStor?

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Featuring **uncompromised security** and **comprehensive disaster recovery**; MetaStor software, servers and storage are engineered, maintained, monitored and managed by MetaSource, an industry leader in enterprise content management systems.

In fact, MetaSource data centers and facilities have achieved a 100% approval rate during security audits by some of the largest insurers and credit card issuers in the world. From redundant encrypted networks to elaborate data backup strategies, no other company takes care of digital data as thoroughly and efficiently as MetaStor.

MetaSource serves a variety of industries throughout the world providing:

- Business Process Outsourcing (BPO)
- Business Process Management (BPM) services
- Enterprise Content Management (ECM)
- Workflow Solutions
- Compliance/Audit services
- Customer Experience Processes

With 100+ years of combined experience in ApplicationXtender and AX Workflow, MetaSource offers years of knowledge in cloud computing through its MetaStor cloud solution.

5 global locations with more than 4,700 clients prove that MetaSource is a stable, reputable company just waiting to bring your company a secure way to store and access crucial digital documents.

A strong focus on best-in-class performance and employee development has created a company/client relationship that is built upon:

Integrity
Openness
Shared Vision
Respect
Responsibility

The Benefits

The MetaStor solution offers organizations of all sizes secure online document and content management utilizing the cloud. An easy-to-use web interface provides users will the full functionality of premise-based management systems without the need for on-site hardware and digital storage.

In fact, no matter what company, industry or department chooses MetaStor, they can look forward to comprehensive benefits including:

• Cost savings as on-site servers, hardware and dedicated employees are not needed
• Unlimited concurrent user retrieval licenses
• Full system access through Apple iOS and Android devices through MetaMobil
• Fixed monthly cost based on storage instead of software licensing and annual licensing fees
• Upgrades and updates deployed quickly without additional costs

Uncompromised Security

The integrity of corporate information is always at risk. MetaStor lowers that risk substantially. How?

Secure Data Centers

MetaSource data facilities are all secured-access areas. Specific security measures incorporate:

• Locked, magnetic card access doors
• Reception desk sign in and on-site escort
• Servers located in key card secured,
  limited-access rooms
• Full time detection alarm and fire protection systems
• Around the clock Internal and external video surveillance
• PCI and AT101 compliant

Enhanced User Privileges

Multiple levels of security protect MetaStor applications, functionality and most important, electronically stored business documents. Access to stored data can be limited by specific user, application or function so sensitive digital content remains safe at all times, only viewed or edited by a select handful of employees. System administrators can add and remove users as well as change their MetaStor abilities whenever necessary.

Disaster Recovery

You never know when a disaster will happen. Don't let an unexpected snowstorm or flood ruin your documents and equipment crippling your business processes. In addition to uncompromised security, MetaStor also offers comprehensive disaster recovery through data backup and two protection policies; location failure and equipment failure.

Data Backup
Encrypted backup of business information is performed each and every night so new or recently changed content is safe. Information is stored via disk-based backup as well as mirrored and stored in an additional secure offsite data center. Each quarter, backups are tested to ensure optimal performance, collection and ability to recover if needed. Contestant data protection enforced:

- High-volume, high-speed library keeping consistent data backup
- Generators providing emergency power to all data centers
- Advanced climate control system
- Storage clusters that allow any time availability to data

Location Failure
If a domestic MetaSource data center becomes inaccessible, another center will pick up seamlessly. This consistently provides your company with access to all document requests.

Equipment Failure
Multiple servers with dual power supply, backup generators at each center and redundant disks ensure the availability of stored data through MetaStor. In addition, secure web services and tunnels are used to sensitive documents and images can be transmitted from one location to another flawlessly.

Will MetaStor Work for You?

For companies or industries with increased security and disaster recovery needs, the MetaStor system and procedures can be created to meet your needs specifically.

In the big picture, MetaStor works with clients in the financial, healthcare, banking, retail, government and transportation industries – just to name a few. At a departmental level, human resources, accounts payable and receivable as well customer service can all reap the benefits of MetaStor.

So what are you waiting for? MetaStor can start helping you, your employees and your whole organization today. Call or email for any additional information you would like to receive or questions you may have that need to be answered.

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